

INTERNAL QUALITY ASSURANCE CELL (IQAC) PROCESS MANUAL

Shobhit University Adarsh Institutional Area, Babu Vijendra Marg Gangoh, Saharanpur, Uttar Pradesh-247341

1. IQAC

The Internal Quality Assurance Cell (IQAC) at Shobhit University is functioning from 23rd January 2023. The IQAC composition is as per the NAAC Guidelines.

2. VISION & MISSION

VISION

- To uphold excellence in the teaching and learning process within the institution.
- To deliver high-quality technical education while fostering excellence in research.

MISSION

- To ensure excellence in processes that address the evolving challenges of the industry and societal needs.
- To continuously enhance the quality standards of teaching and learning.
- To bridge gaps in institutional processes for seamless academic and operational efficiency.
- To foster and promote high-quality research.

3. QUALITY ASSURANCE STRATEGIES

- To establish a systematic process in academics and administration
- To impart quality education to students that fosters employability, research and development
- To satisfy the stakeholders by meeting their requirements
- To nurture the skills and talents of the budding professionals through training and development activities
- To produce professionals of high quality and ethics to the society to meet the industrial needs and standards

4. OBJECTIVES

The broadly defined objectives of IQAC include (but are not limited to):

- To establish a system that ensures quality and drives continuous improvement in education and services for the betterment of society.
- To foster a culture of quality across all institutional processes.
- To direct institutional efforts towards achieving excellence in academics, research, and outreach initiatives.

- To promote collaboration with national and international institutions and organizations for academic and research advancements.
- To act as a catalyst for quality enhancement by identifying and addressing deficiencies through strategic interventions.

STRATEGIES

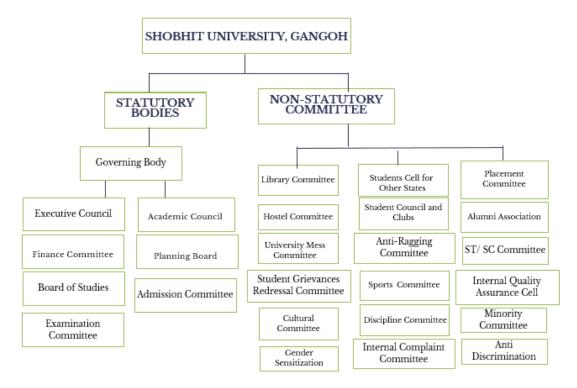
- To develop a quality system for conscious, consistent and catalytic programmed action to improve the academic and administrative performance of the University.
- To promote measures for institutional functioning towards quality enhancement through internationalization of quality culture and institutionalization of best practices.

5. IQAC MEMBERS

Sr. No.	Role	Designation
1.	Chairperson	Hon'ble Vice-chancellor
2.	Senior Administrative Officials	Registrar
3.		Controller of Examination
4.		Coordinator, University Training & Development Cell (UTDC)
5.		Dean Research
6.		Dean, Student Welfare
7.		Principal, KSVAMC & RC
8.		Research Mentor, School of Engineering & Technology
9.	- Faculties	Director, School of Pharmacy- AVIPS
10.	racuities	Principal, MSED
11.		Professor, KSVMC & RC
12.		Dean School of Education
13.		Coordinator Ph.D.
14.	Management	Vice President, International Affairs
15.	Nominee from:	Local Society
16.	Local Society	Student
17.	Students	Alumni
18.	N	Industrialist
19.	Nominee from: Industrialist	Parents
20.	Stakeholders	Technical Manager
21.	Coordinator - IQAC	Senior Faculty Member

6. VARIOUS COMMITTEES





7. SOP FOR ADMINISTRATION

- Performance aligned with the University's goals and objectives.
- Introduction of new academic programs.
- Implementation of examination reforms.
- Faculty development initiatives.
- Adoption of recent academic and technological trends.
- Organization of seminars and workshops.
- Community outreach through extension activities.
- Enhancements in library services.
- Subscription to new books and journals, along with their value.
- Introduction of student assessment for teachers and actions taken based on feedback.
- Collection and analysis of feedback from stakeholders.
- Expansion of infrastructural facilities, including advanced technology labs.
- Upgradation in Cloud Technology, AI, and Data Science.
- Improved computer and internet access for faculty, staff, and students.
- Financial support for research activities.
- Alumni engagement through guest lectures and other initiatives.

- Recognition of student achievements and awards.
- Regular counseling and mentoring sessions.
- Strengthening of placement services for students.
- Training and development programs for non-teaching staff.
- Implementation of best practices within the institution.
- Establishment of linkages with national and international academic and research organizations.
- Systematic and structured processes in academics and administration.

8. SOP FOR ACADEMICS

- At the beginning of each year, an academic calendar is prepared and distributed to all stakeholders.
- Stakeholder meetings are scheduled and conducted as planned.
- Class and course committee meetings are held as per schedule, with grievances and feedback addressed by IQAC.
- *Inspirers* and Sports Day are organized in accordance with the academic calendar.
- Holidays and special working days are clearly outlined.
- Counseling sessions are scheduled, and feedback from reports is reviewed and addressed by IQAC.
- Online feedback is collected periodically as per schedule.
- Faculty members are guided appropriately based on student feedback to address concerns.
- Periodic reviews and audits are conducted by IQAC.
- Annual orientation programs are organized for young and newly appointed faculty members to help them adapt to the institution's structured processes.
- Internal assessment tests are conducted periodically, as outlined in the academic calendar.
- Question papers and answer scripts undergo periodic audits.
- A course-end survey is conducted for each subject to assess the effectiveness of the teachinglearning process.
- At the end of each month, faculty meetings are conducted by the Vice-Chancellor to ensure the smooth operation of all departmental activities.

9. SOP FOR QUALITY RESEARCH TO FACULTY MEMBERS

Initiative

- Faculty members are encouraged to publish research papers in Scopus-indexed journals, file patents, and engage in consultancy work.
- Guest lectures and seminars by industry experts are organized to bridge the gap between academia and industry for each subject.

- Mentors are assigned to support faculty members in their research endeavors.
- Conducting impact analysis to assess research contributions.
- Evaluation of the number and quality of research papers published during the academic year.
- Faculty members are motivated to publish books and contribute to book chapters.
- Faculty members are actively involved in patenting innovative ideas.
- Faculty members undertake consultancy projects to apply their expertise in practical domains.

10. SOP FOR PERFORMANCE ENHANCEMENT CLASSES (PEC)

- To assist students in clearing their arrears, special coaching classes were conducted on Mondays (weekly-off days) for selected subjects throughout the semester.
- Faculty members were assigned to PEC based on their expertise, considering the nature of the subjects and the number of arrears.
- Each day consisted of eight periods, including breaks. Problem-based subjects were allotted the first two contact hours, while other subjects were given three contact hours. Additional teachers were assigned tutorial hours for analytical subjects.
- Besides arrear subjects, special coaching classes for regular subjects were conducted beyond regular working hours, based on students' internal assessment marks.
- As a result of the PEC classes, student performance improved, leading to successful clearance of arrear papers.

11. SOP FOR FACULTY PREPARATION PLAN (FPP)

- Before the semester begins, every faculty member must prepare notes or a course file for their subject.
- This process allows faculty to thoroughly revise the subject beforehand, ensuring effective teaching delivery.
- The Faculty Prepared Plan (FPP) includes detailed notes for all five units, short and long questions with answers, previous year question papers, content beyond the syllabus, and more.
- Teachers should specify the teaching methodology, such as green boards or LCD projectors, based on the topics being covered.
- Each department must schedule expert lectures during the semester to address complex topics or introduce the latest developments beyond the syllabus.
- Video lectures by renowned experts are sometimes played in class for student benefit and are included in the lesson plan.

- Professors create online course materials, share the links with students for topic revision, and these resources are verified by the Internal Quality Assurance Cell (IQAC).
- FPP is also prepared for laboratory sessions in addition to theory subjects.
- Since practical experience enhances real learning, theory subjects are heavily supplemented with lab sessions.
- Faculty and lab instructors refresh their knowledge by performing experiments before the semester begins, and these activities are recorded in the master lab record.
- Lab manuals must be prepared and approved by the IQAC.
- Lesson plans help faculty determine the appropriate books, learning tools, and time allocation for each syllabus topic. Faculty members must obtain IQAC approval for their lesson plans.

12. SOP FOR VALUE ADDITION CONTENT BEYOND SYLLABUS

- The Internal Quality Assurance Cell (IQAC) has mandated the inclusion of content beyond the syllabus to bridge knowledge gaps and introduce new technologies relevant to the curriculum.
- This content is periodically reviewed by department coordinators, and the department report is further assessed by the IQAC head.
- Regular implementation of this practice has facilitated the introduction of current industry trends and has also provided insights into various interdisciplinary domains.
- Supporting materials for delivering content beyond the syllabus are verified by the department coordinator to ensure the quality of teaching aids and instructional materials.
- The mode of content delivery is systematically recorded in the logbooks of the respective subjects.
- For subjects involving laboratory work, lab exercises are aligned with theoretical concepts, and
 any additional support needed is identified at the beginning of each semester to adjust lab and
 lesson plans accordingly.

13. SOP FOR FLIPPED CLASSES

 During class, students engage in discussions on the topics, and faculty members clarify their doubts.

14. SOP FOR QUESTION PAPER SETTING AND EVALUATION PROCESS

- The IQAC collects the question bank from subject handlers.
- In collaboration with subject experts, the IQAC prepares question papers for internal assessment exams, ensuring alignment with course outcomes and Bloom's Taxonomy to maintain quality in assessment questions.
- Similarly, the IQAC conducts an audit of answer scripts immediately after the assessment exams, monitoring all aspects of the evaluation process.

15. SOP FOR ACADEMIC CALENDAR

- At the beginning of each semester, guidelines are established regarding the start and end dates of
 the semester, in-semester and end-semester examinations, online exams, oral and practical exams,
 as well as holidays.
- The Vice-Chancellor gathers inputs from the IQAC and various departments. Based on these inputs, the Vice-Chancellor, Dean of Academics, and Heads of Departments (HoDs) draft the academic calendar for the institute.
- The finalized academic calendar is approved by the Vice-Chancellor and the Management in consultation with the IQAC Director.
- Once finalized, the academic calendar is distributed to all departments.

16. SOP FOR PREPARATION OF LAB MANUAL

Objective:

• To elaborate the procedure for preparing Lab Manual for the benefit of students.

- All the teaching staff members
- Academic Coordinators of the respective Departments
- Heads of the respective Departments
- Vice of Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of rough draft of the lab manual containing objectives of the lab course and course contents (list of experiments) for that corresponding lab.	Lab In-charges.	1st week of June (odd), December (even).
2.	Submission of Hardware/Software requirements for the corresponding lab.	Lab In-charges, HoDs	1st week of June (odd), December (even).
3.	Approval of Rough draft of Lab Manual	Lab In-charges, Academic Coordinators.	1st week of June (odd), December (even).
4.	Preparation of fair draft of Lab Manual which includes the following: List of Experiments. List of additional Experiments. Aim, Objectives, Procedures/Algorithm, Background theory, Sample output/readings, Conclusion/Inference.	Lab In-charges	1st week of June (odd), December (even).
5.	Approval of Fair draft of Lab Manual	Lab In-charges, Academic Coordinators	1st week of June (odd), December
6.	Preparation of Pre-Lab, Post-Lab Questions for Online posting for each lab session.	Lab In-charges.	2nd week of June (odd), December (even).
7.	Preparation of final binding of Fair draft of lab manual and verification.	Lab In-charges, Academic Coordinators, HoDs, Principal.	2nd week of June (odd), December (even).

17. SOP FOR ALLOTING PROJECT GUIDES

Objective:

To elaborate the procedure for Guiding Student projects

- All the Project Supervisors.
- Project Coordinators.
- Heads of the respective Department

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	UG students are to decide on their team members for their final semester project with their proposed project domain and title.	HoDs	2 nd week of July
2.	HODs shall allocate the Project Supervisors based on their area of expertise.	HoDs	3 rd week of July
3.	Ensuring that students have regular discussion meetings with their Project guides.	Project Supervisors, Project Coordinators, HoDs	Every week starting from July till April
4.	Verification of Student project.	Project Supervisors.	On Every project Discussion meet.
5.	Approval of PPT and Abstract	Project Supervisors.	Before 0 th review Before 1st review Before 2 nd review Before final viva- voce
6.	Preparation of faculty panel list, timing and venue for review.	Project Coordinators, HoDs	2 days prior to every review.
7.	Organizing project reviews:0 review, 1th review, 2 nd review	Project Supervisors, Project Coordinators,	From start of semester, Within 3 weeks Within 6 weeks Within 11 weeks
8.	Displaying approved review marks to the students.	Project Coordinators, HoDs	Within 2 days from each review
9.	Preparing schedule for Redo Students (Insufficient content, Plagiarism, poor presentation Genuine Absentees)	Project Coordinators, HoDs	Next day of review
10.	Organizing final project viva-voce	Project Coordinators, HoDs	Within 16 Weeks from the start of semester
11.	Evaluation of Project report Submitted	Project Supervisors, HoDs	1 week before the viva- voce
12.	Ensuring that if a candidate fails to Submit the project report on or before the Specified deadline, he/she is deemed to have failed in the Project Work and shall re-enroll for the same in a subsequent semester.	Project Coordinators, HoDs	On the same day of viva-voce

Sr. No.	Activities	Responsibility	Frequency of Meeting
13.	Ensuring that if a candidate fails in the viva-voce examinations, he/she must redo in the subsequent semester. 60 days from the date of viva-voce their submitted project will be evaluated during the subsequent academic session.	Project Coordinators, HoDs	On the same day of viva-voce
14.	Collecting copies of the approved project report after the successful completion of viva examinations.	Project Supervisors, Project Coordinators.	On the same day of vivavoce

18. SOP FOR COURSE FILE MAINTENANCE

Objective:

To describe the procedure for Course file Maintenance and the guidelines to be followed

Responsibility:

- Faculty Members
- Academic Coordinator
- HOD

Time and Duration:

The course file must be submitted towards the end of the semester.

- The course file in-charge of the department will issue a circular outlining the required contents of the course file.
- Faculty members must submit the course file contents in accordance with the specified guidelines.
- If multiple faculty members are handling the same subject, a common course file must be submitted with the required contents.
- Each faculty member must also submit an individual course file, which should be properly labeled.
- The Academic Coordinator will review the course file contents and provide necessary suggestions.
- After obtaining approval from the Academic Coordinator, the faculty member must get the signature of the Head of the Department (HoD).
- Once signed by the HoD, the faculty member must submit the course file to the course file incharge of the department.

19. SOP FOR WEBSITE UPDATION AND MAINTENANCE PROCEDURE

Sr. No.	Activities	Responsibility	Frequency of Meeting
1	Assign in charge for our university website.	HODs	-
2	Website in charge ought to Exhibit all the information effectively.	Website in charge	Regular basis
3	Website should be monitored	Website in charge, faculty in charges, HODS and Principal	Regular basis
4	Depute one faculty from each department to coordinate with website updation	Faculty in charges from each department	-
5	Faculty in charges should have All the details Related to their department.	Faculty in charges and HODS from each department	Daily basis
6	The status of each department web page should be monitored regularly	Faculty in charges and HODS from each department	Twice in a week
7	Academic schedule updation	Faculty in charges and HODS from each department	Before the commencement of each semester.
8	Faculty in charges posts the News and event details on regular basis.	Faculty in charges and HODS from each department	Every month
9	To post the events/ workshop/ conference/ symposium/ students contest /etc, the event In charges should provide the details to department webpage in charges.	All the faculties and HoDs	1 month before the commencement of the events
10.	News and events Photo gallery updation	All the faculties and HoDs	A day after the Events commencement
11	Webpage details are verification and approval	HoDs and Principal	-

20. SOP FOR LIBRARY & ID CARD REGISTRATION

Objective:

To elaborate the procedure for Library and ID card registration

Responsibility:

- All the teaching/non-teaching staff members
- Heads of the respective Departments

Procedure:

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Get the Library Membership Form in Library	Faculty Member	1 Day from DOJ
2.	Fill all the required general / Personal Information in the membership form.	Faculty Member	Not Applicable
3.	Get the Approval from respective HODs and Principal	Faculty Member	Not Applicable
4.	Submit the approved form to System Engineer.	Faculty Member	Not Applicable
5.	Photo and Staff Details will be updated. STAFF CODE will be generated for the respective faculty.	System Engineer	Same Day of the form Submission
6.	ID Card will be generated using the details from the library membership form.	System Engineer	After the class commencement
7.	ID CARD LOST/ DAMAGED: Request letter has to be given to Principal through respective department HoDs. Letter will be passed to Student's Affair Officer and New card will be issued.	Faculty Member	1 week after the letter submission.

21. SOP FOR COMPETENCIES

Objective:

To elaborate the procedure for improving competencies of individual staff member.

- All the teaching staff members
- Heads of the respective Departments

Sr. No.	Activities	Responsibility	Frequency of Meeting
1	Identify the recent trends and are to improve themselves	Faculty Member	Not Applicable
2	Periodic Checking of Conferences, Seminar, FDP, Workshop, Hands— on Training etc., on the corresponding field/area,	Faculty Member	Not Applicable
3	If identified, Get the approval from respective HODs and Principal	Faculty Member	Not Applicable
4	Attend the respective program	Faculty Member	Not Applicable
5	Prepare a write-up and delivery a seminar regarding the program attended.	Faculty Member	Not Applicable

22. SOP FOR ATTENDING FDP, SEMINAR, WORKSHOP IN OTHER INSTITUTIONS Objective:

To elaborate the procedure for attending FDP, seminar, workshop, etc. in other institutions.

Responsibility:

- All the Faculty Members
- Heads of the respective Departments
- Principal of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Visit websites frequently to identify the interesting and useful programs to participate	Faculty member	Not Applicable
2.	Gather information about the identified programs such as number of days, dates, topics, conducting institution, registration fees	Faculty member	Not applicable
3.	Discuss with HoD about the program and getting approval by HoD	Faculty member	Before the registration closing date
4.	Register for the program with all necessary documents mentioned by the organizing institution	Faculty member	Before the registration closing date
5.	Make necessary alterations for the Academic works with other faculty members and get approved by the HoD	Faculty member	One week before the program

6.	Submit write up about the program and submit it to the HoD	Faculty member	Within three days after the program
7.	Get Claim Form from office to get the registration fees	Faculty member	Within 10 days After the program

23. SOP FOR GOOGLE CLASSROOM CREATION AND

MAINTENANCE Responsibility:

- •All the teaching/non-teaching staff members
- •Class tutors
- •Department coordinators
- •Heads of the respective Departments
- •Principal of the institution

Sr. No.	Activities	Responsibility
1.	Beginning of the semester classroom created for each course	HoDs & Faculty Members
2.	Classroom code should be sent, and students should join each course.	Tutors
3.	Before the commencement of the semester, PPTs and Lab Manuals, E-Books should be posted.	Faculty Members
4.	Answer key posted after internal exams and model exams	Faculty Members
5.	Before the commencement each unit PPTs should be posted	Faculty Members
6.	Assignments, Post Questions and Discussion with the students	Faculty Members
7.	Record/Report on the activities	Coordinator

24. SOP FOR CLUB ACTIVITIES

Responsibility:

- •All the teaching/non-teaching staff members
- Class tutors
- Club Mentors
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Procedure:

Sr. No.	Activities	Responsibility
1.	Introduction about the club	HoDs
2.	Sharing the member Registration form to all students	Club Mentor
3.	Receiving students' willingness for clubs	Club Mentor
4.	Selecting club mentors	HoDs
5.	Scheduling club activities	Club Mentor
6.	Detailed instructions given about the activity	Club Mentor
7.	Discussion with the students about activity	Club Mentor
8.	Recording the activities	Club Mentor
9.	Announcement of Result and Honoring	HoDs & Club Mentor

25. SOP FOR CONDUCTING PERFORMANCE ENHANCEMENT CLASS

Objective:

To elaborate the procedure for conducting coaching class.

- •All the teaching staff members
- Class tutors
- Department coaching class coordinators
- Institution coaching class coordinator
- •Heads of the respective Departments

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	After each monthly test identify the slow learners	Subject Handling staff	6 th day of commencement of each monthly test
2.	Prepare students name list both class wise and subject wise	Coaching Class coordinator	7 th day of commencement of each monthly test
3.	Call for common meetings of all department coaching class co-coordinators for sharing the information on service courses	Institution coaching class coordinator	7th day commencement of each monthly test
4.	Prepare schedule and get approval from HoD.	Coaching Class Coordinator and HoD.	7th day of commencement of each monthly test
5.	Circulating the schedule to subject handling staff along with subject wise student name list.	Coaching Class coordinator	7th day of commencement of each monthly test
6.	Circulate the coaching class schedule & class wise name list to students through tutors	Tutors	7th day of commencement of each monthly test
7.	Coaching class attendance must be monitored on a daily basis and absentees details may be intimated to respective tutor.	Subject handling staff	Daily basis
8.	In case of absentee's tutor must take corrective action.	Tutor	Daily basis
9.	At the end of each semester the subject handling staff are asked to submit the attendance sheet to the coordinator for maintaining record.	Subject handling staff and Department coaching class coordinator	After the last working day of each semester.

26. SOP FOR CONDUCTING COURSE COMMITTEE MEETING

Objective:

To elaborate the procedure for conducting course committee meeting.

Responsibility:

- Subject Course coordinators
- •Subject handling staff members
- •Heads of the Department.

Procedure:

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Identify course coordinator after subject allocation	HoD	2 nd week of May/Dec.
2.	1 st Meeting: Discussion about the Preparation of Course Information, syllabus split up for each internal test and assignments.	Subject Course co- ordinators and Subject Handling staff members.	3 rd week of May/Dec.
3.	2 nd meeting: Discuss about internal test Question papers and syllabus completion.	Subject Course co- ordinators and Subject Handling staff members.	Before commencement of internal test.
4.	3 rd meeting: Discuss about internal test Mark and efforts to overcome the difficulties faced by slow learners.	Subject Course co- ordinators and Subject Handling staff members.	After completion of internal test.
5.	Record all the Minutes during the meeting.	Subject Course co- ordinators.	After each meeting.

27. SOP FOR PREPARATION OF INTERNAL ASSESSMENT TEST

Objective:

To elaborate the procedure for conducting Internal Assessment Test.

Responsibility:

- •Staff member handling respective subject
- •Test Coordinator of the respective Departments
- •Heads of the respective departments
- •Principal of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Internal Assessment test has been conducted as per the schedule given in the Academic Calendar	Principal, All Department Heads	First week of the semester
2.	The staff members finalize the test portion for each test and prepare the internal test question paper submitted to the HOD.	Staff member handling respective subject, test coordinator, HoD	As per the schedule given in the Academic calendar
3.	The scrutiny of the Internal Test carried out by Inter Department	Scrutiny committee of each department, HoD, Test Coordinator	As per the schedule given in the academic calendar
4.	Get the Approval of Internal Test question paper and given for printing	Test Coordinator	As per the schedule given in the Academic calendar
5.	Prepare the internal test. timetable, Seating arrangement and Staff invigilation duty schedule and send the mail to the students and staff members.	Test Coordinator	FIVE DAYS before the commencement of the internal test.
6.	Department Test coordinator conducts the Internal test.	Test Coordinator	As per the schedule given in the Academic calendar
7.	Central valuation is carried. out as per the date given in the schedule.	Staff member, HOD	As per the schedule given in the Academic calendar

28. SOP FOR INTERNAL AUDIT

Objective:

The process of Academic Auditing internals to monitor and enhance the quality of technical education through proper guidelines for both teaching faculty and students, so as to ensure qualified engineers/researchers passing out from Engineering Institutions.

Responsibility:

- •All the teaching and non-teaching Faculty Members.
- •Heads of the respective Departments

Sr. No.	Activities	Responsibilities	Frequency of Meeting
1	Depute faculty members to maintain and consolidate the required files	All HODs	1st week of May
2	Depute faculty members to ensure Academic accountability and safeguard functionalities of technical education.	All HODs	1 st week of May
3	Prepare the list of files to be maintained as per norms All HODs		2 nd week of May
4	Presents the objectives of academic auditing, the process of internal and external evaluation of courses, major/mini projects, seminars, delivery of P/F courses, overall discipline and academic functioning of the institution, duties and responsibilities of faculty members, Research and consultancy and class/course committees	All HODs and all Faculty Members	2 nd week of May
5	Conduct internal audit department wise.	Deputed internal Auditor and HODs	3 rd week of May
6	Approval of audited reports.	Deputed internal Auditor and HODs from the Vice- Chancellor	1 st week of June

Sr. No.	Activities	Responsibilities	Frequency of Meeting
7	Grievances can be rectified and updated.	HODs and all Faulty members	1st week of June

29. SOP FOR LEAVE APPLICATION FORM

Objective:

To elaborate the procedure for availing leave application

Responsibility:

- •All the teaching staff members
- •Heads of the respective Departments
- •Principal of the institution

Procedure:

S No.	Activities	Responsibility
1.	Faculty Members should be aware of CL/EL/OD/etc. availability	Faculty Members
2.	Staff members should take leave by prior information	Faculty members, HoDs
3.	Staff members should alter the class properly	Faculty Members, HoDs

30. SOP FOR PREPARATION OF MASTER ATTENDANCE REGISTER

Objective:

To elaborate the procedure for preparing Master Attendance Register

- Attendance In charge
- Class tutors
- •Heads of the respective Departments
- •Principal of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Status of absenteeism has to be entered periodically	Respective attendance In charge of each class	Every day
2.	Status of on duty leave availed by the students has to be entered	Respective attendance in charge of each class	Weekly
3.	Distribute the student OD list to the staff members	Respective attendance in charge of each class	After a week of last working day
4.	Master attendance register must be submitted for approval	Respective attendance in charge of each class, Heads of the respective Departments	End of the Semester

31. SOP FOR CAMPUS MONITORING DUTY

Objective:

To maintain the disciplinary and regularity of all students during forenoon and afternoon sessions on all working days.

Responsibility:

All Faculty Members.

•Heads of the respective Departments

Time and Duration:

- Regularity: During commencement of classes, Tea Break & Lunch Break
- Disciplinary activity: Round the clock during working hours.

Sr. No.	Activities	Responsibilities	Frequency of
51.110.	Activities	Responsibilities	Meeting
	Depute Faculty Members for each day		
	to monitor the disciplinary and		
1	regularity of students in various venues.	All HODs	Before reopening day
	Students shall be strictly monitored for		
2	the improper dress code and identity card.	All Faculty members	Day of reopening onwards
	Attendance will be noted from		
	each class and submitted to respective		
3	HODs before 9:15am in the afternoon	Deputed faculty for the day	Day of reopening onwards
	and 2.15pm in afternoon	and day	on wards
	During observation if any student is	Tutors and Deputed	Day of reopening
4	found late, he/she will be warned.	faculty for the day	onwards
	Faculty may also exercise their		
	own discretion for permitting any	HODs, Tutors and	
5	latecomer to enter the class by	Deputed faculty for the day	Day of reopening onwards
	giving/withholding attendance.	•	011.1.01
	Strict action will be taken on		
6	continuous irregularities analyzing	HODs, Tutors	Day of reopening onwards
	the reason behind it.	, =	511 W. G.5
	Tutors and HoDs shall		
7	continuously keep track of the	HODs, Tutors	Day of reopening onwards
,	students' progress.	,	

32. SOP FOR NAAC, NBA and NIRF WORK

Objective:

To elaborate the procedure for preparing for Guidelines NBA, NAAC, NIRF Work

Responsibility:

- •All the teaching/non-teaching staff members
- •Heads of the respective Departments
- •Principal of the institution

Procedure: NBA

S No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of details required for prequalifier application	Faculty In charges	10 days before the application Submission
2.	Verification of pre-qualifier application	HODs	5 Days before the application submission
3.	Preparation of final Copy Application	Faculty in charges	10th Day
4.	Criterion In charges meeting with Vice-Chancellor regarding the preparation of REPORT and files	Faculty in charges	11th to 15th day
5.	Preparation of REPORT and related files	Faculty in charges & HOD	16th to 60th day
6.	Verification by Department HODs	Faculty in charges & HOD	61st to 65th day
7.	Improvisation of REPORT and Files from the feedback and comments of HOD	Faculty in charges	66th to70th Day
8.	Verification by Vice-Chancellor and Other Department HODs	Vice-Chancellor & Other Department HODs	71st to 75 the day

S No.	Activities	Responsibility	Frequency of Meeting
9.	Improvisation of REPORT and Files from the feedback and comments of Vice-Chancellor	Faculty in charges	76th to 80th day
10.	Final REPORT verification by HOD	Faculty in charges & HOD	81st to 85th day
11.	Submission of REPORT	Faculty in charges & HOD	86th to 90th day
12.	File updation	Faculty in charges	91st to 120th day
13.	Mock Accreditation	Faculty in charges & HOD	121st 125th day
14.	Improvisation of REPORT and Files from the feedback and comments of Expert Members	Faculty In charge	126th to 150th day
15.	Fine tuning of files and documents	Faculty In charge	Till Committee Visit

Procedure: NAAC

S No.	Activities	Responsibility	Frequency of Meeting
1.	Criterion In charges meeting with Vice-Chancellor regarding the preparation of REPORT and files	Faculty in charges	1st to 5th day
2.	Preparation of REPORT and related files	Faculty In charges & HOD	6th to 50th day
3.	Verification by Department HODs	Faculty In charges & HOD	51st to 55th day
4.	Improvisation of REPORT and Files from t h e feedback and comments of HOD	Faculty In charges	56th to 70th Day
5.	Verification by Vice-Chancellor and Other Department HODs	Vice-Chancellor & Other	71st to 75 the day

S No.	Activities	Responsibility	Frequency of Meeting
6.	Improvisation of REPORT and Files from the efeedback and comments of Vice-Chancellor	Faculty In charges	76th to 80th day
7.	Final REPORT verification by HOD	Faculty In charges & HOD	81st to 85th day
8.	Submission of REPORT	Faculty In charges & HOD	86th to 90th day
9.	File updation	Faculty In charges	91st to 120th day
10.	Mock NAAC	Faculty In charges & HOD	121st 125th day
11.	Improvisation of REPORT and Files from the feedback and comments of Expert Members	Faculty In charge	126th to 150th day
12.	Fine Tuning of Files and Documents	Faculty In charge	Till Committee Visit

Procedure: NIRF

S No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of Application	Faculty In charges	1st to 10th day
2.	Verification by Department HODs	Faculty In charges & HOD	11th day to15th day
3.	Final application preparation after making correction	Faculty In charges	16th to 20th day
4.	Online Uploading of Application	Faculty In charges	Before last date

33. SOP FOR ONLINE CERTIFICATION COURSE

Responsibility:

- •All the teaching/non-teaching staff members
- Class tutors
- Department coordinators
- •Heads of the respective departments
- •Vice-Chancellor of the institution

Procedure:

Sr. No.	Activities	Responsibility
1.	Providing information about available Course and Websites.	HoDs and coordinator
2.	Motivating staff and students to join	Coordinator
3.	Monitoring and recording register no. of Candidates in each course	Tutors and coordinator
4.	Detailed instructions given about the assignments.	Coordinator
5.	Arranging lab for effective and easy learning.	Coordinators
6.	6. Ensure that the registered candidates attend the exam HoDs and coordinates	
7.	7. Announcement of Result and Honoring HoDs and coordinate	
8.	Ensuring the credits given to the students	HoDs and tutor

34. SOP FOR PREPARATION OF LOGBOOK

Objective:

To elaborate the procedure for preparing Online Logbook and blue book attendance.

Responsibility:

- •All the teaching staff members
- •Class tutors
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Depute one Faculty Member for co- ordinate the department online attendance	Heads of the respective Departments	3 rd weeks of May
2.	Preparation and share of Online and Logbook with the timetable reference for the whole semester	Department Attendance coordinator	4 th week of May
3.	The status of the attendance and the details of the portion covered have to be entered after the completion of each class	Department Attendance coordinator	Daily basis
4.	Attendance details will be verified and documented	Department Attendance coordinator, Heads of the respective Departments and Vice-Chancellor	Every Month end

35. SOP FOR ORGANIZING FDP, SEMINAR, WORKSHOP

Objective:

To elaborate the procedure for organizing FDP, Seminar, Workshop, etc.

Responsibility:

- •All the Students
- •All the Faculty Members of respective departments
- Event Coordinator
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Identify the Program dates based on the department event calendar	Event coordinator	Not Applicable
2.	Conduct department meeting to identify the area of training required	Faculties, Students, HoDs	45 Days before the event
3.	Prepare the proposal document and Getting confirmation and approval	Event Coordinator, HoDs, Vice-Chancellor	40 Days before the event.
4.	Form the committee to coordinate the activities.	Event Coordinator, HoDs	40 Days before the event
5.	Identify, contact and invite the resource persons	Event Coordinator	35 Days before
6.	Prepare the brochure for the event, identifying various institutions to participate in the event and sending invitation to those institutions.	Committee members, Event Coordinator, HoDs	30 Days before the event
7.	Set up the hardware and software needed for the event	Committee members	lweek before the event
8.	Design the certificates for the participants	Committee members	1 week before the event

Sr. No.	Activities	Responsibility	Frequency of Meeting
9.	Make all the necessary arrangements such as accommodation, food, refreshments for the resource persons and participants	Committee members, Event Coordinator	3 Days before the event, the day of event
10.	Get feedback from the participants	Event Coordinator	On the day of event
11.	Prepare final report about the event	Event Coordinator	Five days after the event
12.	Submit all the expense details with proof to the HoD	Event Coordinator	Five days after the event

36. SOP FOR ORGANIZING FIRST YEAR ORIENTATION PROGRAM

Objective:

To elaborate the procedure for organizing first year's orientation program

- •Vice-Chancellor of the institution.
- •All the Heads of Departments.
- •Heads of the various organizing committees –Admission committee, stage and Invitation committee, seating committee, Hospitality committee, transport committee, reception committee and communication committee.
- •Faculty Advisors and Class tutors of First year classes.
- •All the teaching/non-teaching staff members.

S No.	Activities	Responsibility	Frequency of Meeting
1.	SHOBHIT University Counselling	-	Last week of June
2.	Admission process for counseling students Official group mail id to be created for students Parents group mail id to be created separately Hostel details, transport facilities, bus routes and boarding point details to be given	Admin Team	From the second of July
3.	Orientation programme date to be finalized	Management and Vice- Chancellor	Third week of July
4.	Chief Guest to be finalized	Management and Vice- Chancellor	Third week of July
5.	Formation of Committees- Seating, Stage, Reception, Transport, Food and Information Committee	Vice-Chancellor	Third week of July
6.	Roadmap pamphlets (department wise)	Heads of respective Department	Third week of July
7.	To inform Parents and admitted students about orientation programme	Communication Committee, Faculty Advisors and tutors	Third week of July
8.	Invitation and Agenda Finalization	Vice-Chancellor & Organizing Committee head.	Fifteen days before orientation
9.	Meeting of committee members with the Organizing Committee head to discuss their role.	Vice-Chancellor, Organizing Committee head and Committee Members	Fifteen days before orientation

S No.	Activities	Responsibility	Frequency of Meeting
10.	Meeting with the transport Committee to finalize the bus routes and time.	Committee Head and Transport Committee Members	Fifteen days before orientation
11.	Meeting with the seating Committee to finalize the seating arrangements for students, parents, guests and for the press.	Committee Head and seating committee Members	Fifteen days before orientation
12.	Meeting with the Reception Committee	Committee Head and Reception Committee members	Fifteen days before orientation
13.	Meeting with the Food Committee to finalize The menu for lunch and the list of volunteers. Number of participants	Committee Head and Food Committee members	Fifteen days before orientation
14.	Meeting with the stage Committee to finalize The flow of events on stage Stage decoration, Arrangement of MCs Design of stage backdrop and the introduction videos.		Fifteen days before orientation
15.	Meeting with the awards Committee to finalize on the The award winners Inform the award winners Purchase of awards Seating for the award winners.	Committee Head	Ten days before orientation
16.	Finalization of academic schedule for academic year	Vice-Chancellor & HoDs	One week before orientation
17	To check the readiness of all Committee works with committee Heads and Members	Vice-Chancellor and Organizing Committee Head	Four days before orientation

S No.	Activities	Responsibility	Frequency of Meeting
18	Welcome Message from Vice-Chancellor and HoDs to all the students and parents	Vice-Chancellor & HoDs	Four days before orientation
19	Welcome Message from Faculty advisors to all the students.	Faculty Advisors of the respective classes	Four days before orientation
20	Reminder about the things to bring for the hostel, bus routes, timings, boarding points.	Faculty Advisors of the respective classes	Four days before orientation
21	Sending Timetable, Academic schedule, syllabus and course information to students.	Faculty Advisors of the respective classes	Two days before orientation
22	Final meeting with all the organizing committees.	Vice-Chancellor, Organizing Committee head and HoDs	One day before Orientation

37. SOP FOR CONDUCTION OF TECHNICAL SYMPOSIUM

Objective:

To elaborate the procedure for conducting Technical Symposium.

- •All the teaching/non-teaching staff members
- Class tutors
- Event coordinators
- •Institution (overall) coordinator
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Activities	Responsibility	
Preparation and submission of a Technical symposium proposal to the Management Trustee	Vice-Chancellor & HoDs	
The following preparatory work has to	be done	
Selection of name and theme for the	ne symposium	
Selection of month and date to devent	conduct the	
Selection of organizing committee members from each department and event coordinators (staff and students)	Vice-Chancellor	
Discussion and finalization of events to be conducted by each department		
Selection of venue and timing schedule to conduct events		
Design of a website, posters and invitation for the event		
The following details has to be prepared for co	onducting events	
Prepare the call for papers for both paper and poster presentations, specifying the topics.		
Publicize the call for papers through various channels, including the website, email, and regular mail, while setting a deadline for paper submission.		
Identify and recruit reviewers based on their areas of expertise.		
Accept paper submissions through the designated platform, such as a website or email.		
Send confirmation emails acknowledging the receipt of submitted papers.		
Assign reviewers to each paper and distribute the papers accordingly for evaluation.		
Follow up with reviewers to ensure timely completion of reviews and collect their feedback.		
Finalize the selection of papers and notify authors of their acceptance or rejection.		
Prepare the accepted papers for presentation on the event day.		
Registration Process		
Determine early-bird and final registration dates		
Decide on a registration procedure (e.g. online, paper-based-or both)		
Determine the price for the symposium		
	Preparation and submission of a Technical symposium proposal to the Management Trustee The following preparatory work has to Selection of name and theme for the Selection of month and date to event Selection of organizing committee members from each department and event coordinators (staff and students) Discussion and finalization of events to be concessed on the state of the	

4.	Determine which payment options you will accept (e.g. cheque, visa, MasterCard)	HoDs		
5.	Decide on a cancellation policy			
	Create the registration form, including additional items such as:			
	a. Meals and dietary requirements			
6.	b. Accommodation			
	c. Transportation			
7.	Publish your registration form (online and/or on paper)			
8.	Send confirmation of registration to Delegates upon receip	pt of payment		
	Arranging student and staff coordinators for various committee			
	Establishing various committee for the following:			
	1) Venue			
	2) Accommodation for external participants			
	3) Speakers/Presenters			
1.	4) Poster Exhibits			
	5) Registration desk			
	Guest of Honor and Judges for the	events		
1.	Research and select judges for the events			
2.	Arrange for speaker accommodation and transportation ar	nd confirm arrival times		
3.	Arrange for speaker compensation			
	Budget Preparation for the event			
	Prepare a detailed budget for the event with the following	details:		
	i. Stationary for conducting events			
	ii. Certificates, poster and invitation			
	iii. Purchase of Registration kit (File, notepad and pen)			
1.	iv. Registration fee details (for each event or a common fe	ee)		
	v. Decide on registration fee amount for internal and external participants			
	vi. Tea and refreshments vii. Lunch			

38. SOP FOR AWARDS AND APPRECIATION

Objective:

To Recognize the Outstanding members of the Participants.

Responsibility:

Award and Appreciation Committee

Procedure:

- 1. Purpose: To emphasize the importance of recognition to reward the winners.
- 2. Criteria/Eligibility: Framing the eligibility criteria for choosing the award winners.
- 3. Selection based on criteria: To choose the outstanding participants for their achievement
- **4. Nominees list:** Preparing the list of nominees or Prize winners.
- **5. Certificate:** Design and prepare the Certificate for the winner.
- 6. Awards and Rewards: Awards may be Cash Prize, Memento, etc.
- 7. Choosing the award winners: Selecting the best participant for appreciation.
- **8.** Chief Guest Finalization: Shortlist the Chief Guest and make them in presence for the appreciation ceremony based on the acceptance.
- 9. Accompanying the Chief Guest: Receiving the Chief Guest and going along for the ceremony.
- 10. Presenting the award to the winners: Award Presentation for the best participant for appreciation.

11. Distribution of Awards/Culture of Appreciation:

- Delivery of Prize and Certificate for the winners
- Give a handwritten 'thank you' note or card. It adds a personal touch.
- Send an e-mail with congratulations to the winners

39. SOP FOR GRADUATION DAY CEREMONY

Objective:

To elaborate the procedure for graduation day ceremony.

Responsibility:

- •All the teaching/non-teaching staff members
- •Class tutors of the concerned batch
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Remarks
1.	Confirmation with Controller Of Examinations regarding the arrival of a degree certificate.	Vice-Chancellor & HoDs	After Convocation of University gets over
2.	Check with concern tutors When the degree certificates are in line with the Provisional list.	HoD and Tutors	After information with exam cell
3.	Fix a chief guest/date.	Vice-Chancellor	Any Convenient day based on Availability of Chief Guest.
4.	Intimation to graduates through mail, WhatsApp, Facebook, etc.	HoDs & Tutors	Once the day of Convocation is confirmed, Intimation should be made.
5.	Registration should be done Through online form hosted in the University website, Tutors should keep attack on the number of registrations.	HoDs & faculty members	Daily registration made should be monitored.
6.	Invitation should be designed, should be sent to graduates, Guest, Dignitaries.	Vice-Chancellor, HoDs & all faculty members	10 days before the commencement of the ceremony.
7.	Backdrop banners should be designed.	Vice-Chancellor & HoDs	3 days before the commencement of the ceremony.

Sr. No.	Activities	Responsibility	Remarks
8.	Registration Committee	Hods & Faculty Member	On the day of Ceremony.
9.	Seating arrangement, Hall arrangement, Stage Arrangement.	Hods & Faculty Members	A day before the commencement of ceremony all arrangement should be made at the venue.
10.	Certification Committee	HoDs & Faculty Members	The day before the commencement of ceremony and on the day of ceremony.
11.	Agenda of Ceremony, Pledge, Rules to be followed by Graduates inside the hall.	Vice-Chancellor & HoDs	10 days before the commencement of the ceremony.
12.	Press and Public Address System Committee	Vice-Chancellor, Hods & Faculty Members	The day before the commencement of ceremony and on the day of ceremony.
13.	Honorarium	Vice-Chancellor	
14.	Transport Committee	Hods & Faculty Members	The day before the commencement of ceremony and on the day of ceremony.

40. SOP FOR COMMUNICATION SKILL ENHANCEMENT

Objective:

To elaborate the procedure for enhancing the oral, written and presentation skills of students **Responsibility:**

- •Class tutors
- •Heads of the respective Departments

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Grouping of students based on their written, oral& presentation skills	Class tutors & HoDs	End of 1 st week after Orientation Programme in the First Year/Second Year (Lateral Entry Students)

Sr. No.	Activities	Responsibility	Frequency of Meeting
2.	Encouraging students with good written, oral & presentation skills to participate in national & international level programmes/ competitions, writing blogs, etc.	Class tutors	Continuously in the 4 years of study
3.	Grouping of students with average / poor written, oral & presentation skills English Medium students not ready to showcase the written, oral & presentation skills English medium students not able to enhance their written, oral & presentation skills	Class tutors	End of 2 nd week after Orientation Programme in the First Year / Second Year (Lateral Entry Students)
4.	Continuous & exclusive training for all the three different need-based groups	Class tutors	3 hours/ week
5.	Weekly Assessment & Submission of Report to HODs	Class tutors	1 hour / week
6.	Monthly Assessment & Submission of Report to HODs	Class tutors	2 hours/month
7.	Semester Assessment & Submission of Report to HODs	Class tutors	2 hours/ semester
8.	Final Assessment	Class tutors & HoDs	At the end of the 4 th Semester
9.	Segregation of students based on their performance in Final Assessment	Class tutors & HoDs	1 st week after the commencement of the 5
10.	Continuous training for the students, who are still not able to give the best in written, oral & presentation skills	Class tutors & HoDs	Till the end of 6 th Semester
11.	Encouraging students with good written, oral & presentation skills to participate in national & international level programmes/ competitions	Class tutors	Continuously in the 3th & 4th years of study

41. SOP FOR SPONSORING FACULTY FOR PROGRAMMES

Objective:

To elaborate the procedure for Sponsoring our Faculty Members to attend the programmes.

Responsibility:

- •All the teaching staff members
- •Heads of the respective Departments
- Office staff members
- •Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1.	Releasing the Academic schedule to all teaching	Vice-Chancellor & HoDs	1 week of every Month
2.	Grouping the Faculty Members based on their specialization	Vice-Chancellor	1 week of every Month
3.	Conducting department meeting to group the faculty based on their specialization	HoDs	1 week of every Month
4.	Sharing the Program option sheet to all Faculty Members	HoDs	1 week of every Month
5.	Finalization of number of programs can be attended by an individual faculty	HoDs & faculty members	1 week of every Month
6.	Finding out the relevant programs organized in a reputed institution	Faculty members	1 week of every Month
7.	Completing the registration process and claiming the acknowledgement slip	Faculty members	st 1 week of every Month

8.	Preparation of claim form containing the proof of acknowledgment slip	Faculty members	1 week of every Month
9.	Approval by the HoD & Vice-Chancellor for attending the program	HoD, Vice- Chancellor	1 week of every Month
10.	Submission of Fee Receipt and Certificate copy to Office for Claim Verification	Faculty Members and Office Satff	1 week of every Month
11.	Verification of One page write-up or Presentation related to the Program by HoD	Faculty members, HoD	1 week of every Month
12.	Remuneration of the claim amount	Office	1 week of every Month

42. SOP FOR STUDENT COUNCIL MEETING

Objective:

To elaborate the procedure regarding the conduction of Student Council Meeting.

Responsibility:

• Student Council Meeting Office Bearers

S No.	Activities	Responsibility	Frequency of Meeting
1.	Releasing the Circular regarding the date & Student representatives of Student council Meeting	Student Council Meeting Office Bearers	A week prior to the day of meeting
2.	Sending a Reminder mail regarding the Student Council Meeting date	Student Council Meeting Office Bearers	A day prior to the day of meeting
3.	Receiving feedback from the Student representatives on all aspects of their university life	Student Council Meeting Office Bearers	On the day of meeting

S No.	Activities	Responsibility	Frequency of Meeting
4.	Compiling the attendance report and minutes of the student council meeting held	Student Council Meeting Office Bearers	On the day/Next day of meeting
5.	Taking Remedial measures for the feedback collected in the meeting	Student Council Meeting Office Bearers	From the next day of meeting

43. SOP FOR FACULTY FEEDBACK

Objective:

To elaborate the procedure for Faculty Feedback.

Responsibility:

- •Vice-Chancellor of the Institution
- •HoDs of the respective Department
- Domain Specialist
- •Responsibilities of class tutor wards

Sr. No.	Activities	Responsibility	Frequency of Meeting
1	1st feedback	Vice-Chancel	lors & Hod
2	2 nd feedback	Hod & Tutors	
3	Domain Expert visiting class & Providing feedback on Faculty	Domain Expert	Every Month
4	Consolidating and submitting report to Vice-Chancellor	Hod	

Sr. No.	Activities	Responsibility	Frequency of Meeting
5	Conduction of Online Mid semester feedback	Hods & Online faculty feedback Coordinator	March/August
6	3 rd class committee meeting tutor Ward feedback	Hod & Tutors	Before Model Examination
7	Conduction of Online End semester feedback	Hod & Online faculty feedback Coordinator	May/Nov
8	Consolidation and submission of report	Hod	May/Nov

44. SOP FOR LEAVE RULES

Objective:

To elaborate the procedure for taking leave.

Responsibility:

- •Respective Faculty
- •Heads of the respective Departments
- •Vice-Chancellor of the institution
- Office Assistant

Procedure:

1. For CL, OD & CHL

S No.	Activities	Responsibility	Frequency of Meeting
1.	Requesting prior permission from the HoD in-person	Respective Faculty	2/3days prior to the Date of CL/CHL/OD
2.	Alter the class/laboratory sessions	Respective Faculty	2/3daysprior to the Date of CL/CHL/OD
3.	Receiving permission from the HoD in CL/CHL/OD form, which has complete details such as CL/CHL/OD period, Available CL/CHL/OD, Class Alterations, Purpose of getting CL/CHL/OD	Respective Faculty	2/3days prior to the date of CL/CHL/OD
4.	Forwarding the CL/CHL/OD form signed by the HoD to the Vice-Chancellor	HoD	On the day of Submission of CL/CHL/OD form
5.	Forwarding the CL/CHL/OD form approved by the Vice-Chancellor to the Office	Vice-Chancellor	On the day of receiving of CL/CHL/OD form from the HoDs
6.	Checking the availability of CL/CHL/OD & marking in Attendance/Logbook	Office Assistant	On the day of receiving of CL/CHL/OD form from the Vice-Chancellor

45. SOP For SL

S No.	Activities	Responsibility	Frequency of Meeting
1.	Releasing the Vacation period circular to all teaching & non- teaching staff members	Vice-Chancellor	2 weeks before vacation period
2.	Sharing of Vacation slot sheet to all faculty members at department level	HoDs	2 weeks before vacation period
3.	Conducting a department level meeting to finalize the vacation slots & modify (if required)	HoDs	1 week before vacation period
4.	Submission of SL form to HoD	Respective Faculty	2/3 days prior to the vacation period
5.	Forwarding the SL form signed by the HoD to the Vice-Chancellor	HoD	On the day of Submission of SL form
6.	Forwarding the SL form approved by the Vice-Chancellor to the Office	Vice-Chancellor	On the day of receiving of SL form from the HoDs
7.	Checking the availability of SL & marking in Attendance/Logbook	Office Assistant	On the day of receiving of SL form from the Vice- Chancellor

46. SOP For ML (Medical Leave)

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Passing information regarding the Cause to the HoD	Respective Faculty	On the first day of Medical Leave
2.	Reporting about the Medical Leave of faculty to the Vice-Chancellor & Office	HoDs	On the first day of Medical Leave
3.	Submission of ML form to HoD	Respective Faculty	On the day of return from ML
4.	Forwarding the ML form signed by the HoD to the Vice-Chancellor	HoD	On the day of Submission of ML form
5.	Forwarding the ML form approved by the Vice-Chancellor to the Office	Vice-Chancellor	On the day of receiving of ML form from the HoDs
6.	Checking the availability of ML & marking in Attendance/Logbook	Office Assistant	On the day of receiving of ML form from the Vice- Chancellor

47. SOP FOR PREPARATION OF CLASS & INDIVIDUAL TIMETABLE

Objective:

To elaborate the procedure for preparing Master, Class and individual teaching timetable.

Responsibility:

- •All the teaching/non-teaching staff members
- Class tutors
- •Department Timetable coordinators
- •Institution Timetable coordinator
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of Academic schedule for academic year	Vice-Chancellor & HoDs	st 1 week of April
2.	Releasing the Academic schedule to all teaching/non-teaching staff members	Vice-Chancellor	2 week of April
3.	Receiving students' willingness on Elective courses	HoDs and Tutors	3 week of April
4.	Sharing the course option sheet to All Faculty Members	HoDs	th 4 week of April

5.	Conducting department meeting on course allocation based on willingness & competency	HoDs & faculty members	st 1 week of May
6.	Course allocation meeting details to be used for class timetable preparation	Department Timetable Coordinator	1 week of May
7.	Call for 1 st common meeting of all department timetable coordinators for sharing the information on service courses	Institution Time Table Coordinator	2 nd week of May
8.	Detailed Timetable preparation (both class-wise & individual) and circulation to all teaching &non- teaching members	Department Timetable Coordinator	3 week of May
9.	Call for 2 Common meeting of all department timetable coordinators for finalization	Institution Time Table Coordinator	3 week of May
10.	Preparation of department Master Timetable	Department Time Table Coordinator	4 week of May
11.	Preparation of Institution Master Timetable	Institution Time Table Coordinator	4 week of May
12.	Approval by Vice-Chancellor for Class, Individual and Master Timetable	Vice-Chancellor, Departments & Institution Timetable Coordinator	4 week of May

48. SOP FOR ACADEMIC REVIEW MEETING

Objective:

To elaborate the procedure for conducting academic review meeting.

Responsibility:

- •All the teaching/non-teaching staff members
- Class tutors
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Planning of academic review meeting	Vice-Chancellor, HODs	After the end of Internal test I & II (Twice in a semester)
2.	Information sends through circular from the head of the institution regards to conduct academic review meeting	Vice-Chancellor	Last day Internal test I & II
3.	Tutors have to inform the parents regards meeting through phone	Tutors	Three days prior to the meeting
4.	Tutors have to prepare the consolidated marks (Internal test & end semester exam), individual academic performance and attendance percentage of students	Tutors	Three days after the completion of Internal test I & II

5.	Discuss about the performance of the students	Parents, Tutors and Faculty members handling for the classes	Day of Academic review meeting
6.	Getting feedback from parents	Tutors, Parents	Day of Academic review meeting
7.	Booking of hall	Vice-Chancellor, HODs	The day before the meeting
8.	Arrangement of refreshments and food	AO	Day of Academic Review meeting

49. SOP FOR PREPARATION OF STUDENTS FEEDBACK

Objective:

To elaborate the procedure for preparing students' feedback.

Responsibility:

- •Class tutors
- •All the students
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1	Preparation of format for Feedback and sending to students.	HoD	November 1 st Week & December 1 st week
2.	Tutors shall monitor and collect the feedback from students.	Tutors & students	November 1 Week & December 1 st week

3.	Consolidate the collected feedback from students	HoD	November & December
4.	Necessary actions will be taken based on feedback	HoD and Vice-Chancellor	November & December

50. SOP FOR RESEARCH PROPOSAL

Objective:

To elaborate the procedure for preparing Research Proposal.

Responsibility:

- •All the Fulltime/part time research scholars
- •All the teaching staff members
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1.	Individual researchers will Undertake periodic reviews of the research calls of relevance to their research	Researchers/Staff members	ASAP/monthly/Round the year
2.	Researchers contacted by an organization/individual to join a consortium already created or to investigate the possibility to collaborate with RIT in any capacity are to inform the HoD by e-mail of their intention to contribute to the application process	Researchers/Staff members	ASAP/monthly/Round the year

3.	Researchers will upload any relevant documentation to Research Funding agencies	Researchers/Staff members	ASAP/monthly/Round the year
4.	Researcher to log the application through funding agency portal	Researchers/Staff members	ASAP/monthly/Round the year
5.	Researcher to provide contact details of all potential partners involved in the proposal (indicating Vice-Chancellor Investigator, Co-Investigator)	Researchers/Staff members	ASAP/monthly/Round the year
6.	Researcher to meet with Research coordinators to prepare the budget proposal for the project	Researchers/Staff members	ASAP/monthly/Round the year
7.	Researcher to meet with HoD to identify potential resources needed to complete the project	Researchers/Staff members & HoD	ASAP/monthly/Round the year
8.	The decision to further develop the proposal will be taken jointly among the Researcher and co coordinators about timelines for proposal submission	Vice-Chancellor Investigator, Co- Investigator	ASAP/monthly/Round the year
9.	Researchers are required to Upload the draft proposal Provide supporting documentation (budget, Plan of activities, etc.)	Researchers/ Staff members	ASAP/monthly/Round the year
10.	Researchers to review and amend proposal if required and to resubmit for second stage of approval	Researchers/ Staff members	ASAP/monthly/Round the year
11.	Second stage Approvers to Review final proposal	Researchers/ Staff members	ASAP/monthly/Round the year
12.	Researcher to submit proposal	Researchers/ Staff members	ASAP/monthly/Round the year

Researcher is to ensure that all finalized document versions are uploaded Description of work (final version to be submitted) Detailed projected Project budget breakdown full proposal Researcher is required to provide copies of the following documents Evaluation report with scoring (for successful and non-successful projects) Details of Grant Preparation (when Researchers are requested to upload copies of the following documents from the implementation of the project Deliverables for which RIT is responsible Milestones for which RIT is responsible Milestones for which RIT is responsible Dissemination and Communication	ınd
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15. Dissemination and Communication	
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Plans Researchers/ Staff ASAP/monthly/Rous	ınd
- All budgetary and financial members the year	
communications Interim Project Activity	
Reports	
- Final reports	
Researchers are responsible for uploading	
16. all peer reviewed publications, Researchers/ Staff ASAP/monthly/Roun	ınd
proceedings, and conference papers etc. members the year	

51. SOP FOR SUBJECT ALLOTMENT

Objective:

To elaborate the procedure for allocating theory Subjects and Practical labs to staff members.

Responsibility:

- •All the teaching/non-teaching staff members
- Class tutors
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of Academic schedule for Academic year	Vice-Chancellor & HoDs	1 st week of April
2.	Releasing the Academic schedule to all teaching/non-teaching staff members	Vice-Chancellor	2 nd week of April
3.	Receiving students' willingness on Elective courses	HoDs and Tutors	3 rd week of April
4.	Receiving service courses from the relevant departments	HoDs	3 rd week of April
5.	Sharing the course option sheet to all Faculty Members	HoDs	4 th week of April

6.	Analyzing the competency of staffs in subject chosen based on their possession of Ph.D./Publication/MOOC certification/FDP	HoDs	4 th week of April
7.	Allocating the subjects to the faculty based on the number of times the subject handled, result analysis and student's feedback	HoDs	4 th week of April
8.	Assigning the Practical labs corresponding to the theory allotted to the faculty.	HoDs	4 th week of April
9.	Conducting department meeting on Course allocation based on willingness &	HoDs & faculty members	1 st week of May
10.	Approval by Vice-Chancellor for Subject allotment	HoDs	1 st week of May

52. SOP FOR PREPARATION OF CLASSROOM MAINTENANCE

Objective:

To elaborate the procedure for Maintaining the classroom.

Responsibility:

- Housekeepers
- •Students
- •All the teaching/non-teaching staff members
- Class tutors
- •Institution Technician/system Administrator of respective department.
- •Heads of the respective Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Allotment of department wise classroom block.	Vice-Chancellor	1 st week of May
2.	Allotment of individual classrooms for respective Class students	HoDs	1 st week of May
3.	Projector screens in classrooms, ICT board with stylus	System administrator	1 st week of May
4.	Arrangement/Repair of student's Desks and teacher's desks/tables.	Department Furniture in charge	2 nd week of May
5.	Repair of existing electrical outlets- Light bulb replacement	Technician/system Administrator of respective department	3 rd week of May
6.	Ventilation/Window Treatments	Institution technician	3 rd week of May
7.	Routine services or maintenance	Housekeepers	Everyday
8.	Keeping the classroom clean and tidy	Students and Teaching staff	Everyday
9.	Classroom security with lock system.	Students, Tutors and non-teaching staff members.	Everyday

53. SOP FOR PREPARATION OF LABORATORY MAINTENANCE

Objective:

The procedure is to establish a controlled method for Inspection/calibration, Maintaining and Upgrading Teaching, Analysis and Research equipment.

Responsibility:

- Head of Department (HoD).
- Lab coordinator.
- Teaching Assistant(s).
- Researcher(s).
- Lab technician(s).

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Maintain the teaching equipment Inventory list and calibration schedule and to verify calibrations/performance checks in each laboratory.	Teaching Assistant(s)	1 st week of April
2.	Maintain the Analytical equipment Inventory list and calibration schedule and to verify calibrations/performance checks in each laboratory.	Lab technician(s)	2 nd week of April
3.	Teaching equipment that has a local sponsor should have an Annual Maintenance Contract (AMC) from the authorized local sponsor. the AMC shall be revised and renewed yearly.	Teaching assistants and Lab Co- ordinators.	3 rd week of April

4.	The "Equipment Calibration/Maintenance log as to be filled and signed and kept in file in HoD office and a copy in the lab coordinator's office.	Lab Coordinators. HoDs	th 4 week of April
5.	A copy of the teaching equipment manual shall be kept in soft and/or hardcopy in the lab.	Lab-Coordinator, Teaching assistant(s)	1 week of May.
6.	A sticker with "Calibrated on DD/MM/YYYY" shall be pasted on the equipment.	Lab technician(s)	nd 2 week of May
7.	Check if there is a software program that provides added enhancements over an earlier version and/or replacing a hardware device with that one provides	Teaching assistant(s) Lab Coordinator and/or HoD.	3 rd week of May
8.	Providing a list of the required lab tools that will be used in the next academic year, to get them before the due date.	Teaching assistant(s) and/or lab technician(s), HOD	3 rd week of May
9.	Maintain the research equipment inventory list and calibration schedule and to verify calibrations/performance checks in each laboratory.	Researcher(s)	4 week of May
10.	Unused or out of performance Equipment should be marked with a sticker that the equipment "Out of service and not to use".	Lab technician(s)	4 th week of May
11.	Proper forms like equipment list have to be maintained for conducting labs both inter and intra department.	Lab technician(s) &Lab Coordinator.	Every day
12.	Housekeeping register must be maintained for laboratories.	Lab technician(s) & Lab Coordinator.	Every day

54. SOP FOR PURCHASE OF CONSUMABLES

Objective:

To elaborate the procedure for purchasing consumables.

Responsibility:

- •All the teaching/non-teaching staff members
- •Lab in-charges
- •Purchase Committee in charge
- •Heads of the Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	List of consumables required for individual labs as per new revised curriculum is to be submitted by the Lab in-charges	Lab in charges	1 st week of April
2.	The purchase committee in-charge will scrutiny the requirements. Justification has to be given for the requirements if necessary.	Purchase Committee in- charge and Lab in- charges	2nd week of April
3.	After the finalization of the requirements, the individual lab-in charges have to identify the reputed suppliers(minimumof3) and should inform the same to the Purchase Committee incharge	Purchase Committee incharge and Lab incharges	3 rd week of April
4.	With the Approval of the Purchase Committee in-charge regarding the suppliers, quotations must be collected from those companies.	Purchase Committee in- charge and Lab in- charges	3 rd week of April

5.	Based on the quoted price, the actual cost for the entire requirements should be calculated with the comparative statement by choosing the best supplier. the Approval of the purchase for the actual amount has to be received from the Management.	Purchase Committee in- charge, HOD and Vice- Chancellor	4 th week of April
6.	Once after getting the approval from the Management, proforma invoice from the best supplier is to be collected and an request has to be put up to the Management regarding the cheque for the actual amount in the name of supplier.	Purchase Committee incharge and HOD	2 nd week of May
7.	Once after receiving the cheque from the Management, the concerned lab in-charges have to purchase the consumables with the supplier.	Lab in-charges, non- teaching staff	4 th week of May
8.	The purchased consumables should be entered in the respective stock register	Non-teaching staff, Lab in- charges, Purchase Committee in- charge, HOD and Vice- Chancellor	4 th week of May
9.	From the date of delivery, the bill must be settled with the office within two weeks	Purchase Committee in- charge	1 st week of June

55. SOP FOR PURCHASE OF EQUIPMENTS

Objective:

To elaborate the procedure for purchasing equipment

Responsibility:

- •All the teaching/non-teaching staff members
- •Lab in-charges
- •Expert team
- Purchase Committee in charge
- •Heads of the Departments
- •Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of
1.	List of equipment required for individual labs as per new revised curriculum is to be submitted by the lab in-charges	Lab in charges	1 st week of Feb
2.	An expertise team (set of Faculty members) within the department will scrutiny the requirements. Justifications must be given for the requirements if necessary.	Expert team and Lab incharges	4th week of Feb
3.	After the finalization of the requirements, the individual lab-in charges have to identify the reputed suppliers (minimum of 4) and should inform the same to the expertise team.		1 st week of March

4.	With the Approval of the expertise team regarding the suppliers, quotations must be collected from those companies.	Expert team and Lab incharges	2 nd week of March
5.	Based on the quoted price, the approximate cost for the entire requirements should be calculated and the approval of the purchase for the approximate amount has to be received from the Management.	Purchase Committee in- charge, HOD and Vice- Chancellor	4 th week of March
6.	A demo should be made available to the set of Faculty Members about those equipment's functions and specifications from all companies.	Non-teaching staff, Faculty Members	1 st week of April
7.	The expert team should clarify all necessary queries including the functionalities, warranty, replacements, service backups, compatibility when changes occur in future and so on.	Faculty Members	2 nd week of April
8.	A meeting should be organized with Purchase committee in charge and the expertise to discuss about the outcome of the demonstrations made by the companies.	Purchase committee incharge and Faculty members	3 rd week of April
9.	Recommendations are collected by the purchase committee in charge from the Faculty Members and the expertise team and the pros and cons are to be discussed.	Purchase committee in- charge and Faculty members	3 rd week of April
10.	The Purchase committee in charge may request all the companies to give the best revised price again after the	Purchase committee in- charge	4 th week of April

	With the new revised cost, a comparative		
	statement has to be prepared, and remarks		
	should be given suitable under each product		
11.	and the minimum cost of different	Purchase committee in-	4 th week of April
	equipment for different companies should be	charge and HOD	1
	highlighted.		
	The Purchase committee in charge		
	should give a final recommendation for the		
	purchase of the product based on the		
12.	feedback given by the expertise team.	Purchase committee in-	4thyroot of Amril
	Different products can be from different	charge and HOD	4 th week of April
	suppliers.		
	The purchase approval along with the		
13.	comparative statement is sent to the	Purchase committee in- charge, HoD and Vice-	1 st week of May
	Management for the final approval.	Chancellor	1 Week of May
	The Purchase committee in charge		
14.	has to give the justification to the	Purchase committee in-	
	Management regarding the	charge and HOD	1 st week of May
	recommendations if required.		
	Once after getting the final approval, the		
	purchase order should be made ready and		
15.	sent to the supplier and the terms and	Purchase Committee in-	3 rd week of May
	conditions should be followed strictly.	charge and HOD	
	The details of the order placed with the one		
	supplier should not be known to the other		
	supplier and there should not be any	Purchase Committee in-	
16.	personal communication regarding the	charge and Faculty	3 rd week of May
	purchase, failing in which will leads to	members	5 Week of May
17.	Follow up should be made regarding the	Purchase Committee in-	3 rd and 4 th week of
	delivery	charge	May
	•		

18.	Once after the delivery, all the equipments should be thoroughly verified by the lab in charges in terms of quantity, functionalities, help manuals, warranty cards and bills	Lab in charges and Faculty Members, Non-teaching staff	1 st week of June.
19.	From the date of delivery, the bill has to be settled with the office within two weeks	Purchase Committee in- charge	3 rd week of June

56. SOP FOR DEPARTMENT LIBRARY

PURPOSE:

The department library provides access to an extensive range of information resources to

enhance study, teaching and research in support of academic programmes.

SCOPE:

This procedure describes the activities carried out by the department library.

RESPONSIBILITY:

- All the teaching/non-teaching staff members
- Department library in-charge
- Heads of the respective Departments
- Vice-Chancellor of the institution

PROCEDURE:

1. Process for organization of new books:

- The department library in-charge receives books from the main library/recommended copies from publishers.
- New books are recorded in the library stock register where each volume is assigned an accession number.

The details of the entry include: access number, author title, book title, name of the publisher, the price and remarks.

 Write the access number on the front of title page and then keep it in the display rack according by access number.

2. Circulation Section and Borrowing Privileges:

2.1 Issue/Return Procedure for staff members

Issue / Return of library materials are a routine operation of the library.

While Issuing Books:

- Quickly glance the book for any damage.
- The details of the book are recorded in the issuing register and signed by library in-charge.

The details of the entry include access number, author title, book title, staff name and date of issuing.

While Receiving the Books:

- Quickly glance the book for any change, recorded the date of return in the issuing register and signed by library in-charge.
- Send them to stack for shelving.

2.2 Outside Visitors

- Students/faculties from other department, who wants to make use of the library facility, are allowed to use the library for consultation only, with the prior permission
 - of library in-charge.
- Visitor need to produce a letter of introduction from their parent HODs with a valid identity card.
- No borrowing facility shall be allowed to the outside visitors.

2.3 Theft / Misuse of library resources

 The theft (or) abuse of library resources like books and project reports will be viewed very seriously. If found guilty, the matter will be reported to HOD for needful action.

2.4 Loss / Mutilation / Damage to documents by faculty

- Borrowers are responsible for the documents they borrow.
- Documents lost, torn (or) damaged (tearing of pages and damaging of binding)
 shall attract action like replacement of documents concern.
- The lost / damaged documents shall be replaced by the borrower with latest edition.

2.5 Documents that can and cannot be borrowed

Documents that can be borrowed:

Books from the general shelf can be borrowed

Documents that cannot be borrowed:

 Reference books and project reports are to be referred within library premises and are not available for issuing out.

57. SOP FOR PREPARATION OF MONTHLY REPORT

Objective: To elaborate the procedure for preparing Monthly Report.

Responsibility:

- All the teaching/non-teaching staff members
- Department Monthly Report coordinator
- Institution Monthly Report coordinator
- Heads of the respective Departments
- Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1.	Sharing the various activity option sheet to all faculty members.	Department Monthly Report coordinator	1 st day of Every month
2.	Day by day updating the shared sheet along with photographs (if available)	All the teaching/non- teaching staff members	1 st to 4 th week of Every month.
3.	Consolidation and Preparation of department Monthly Report.	Department Monthly Report coordinator.	4 th week of Every month
4.	Submitted to HoD for necessary approval for Department Monthly Report.	Heads of the respective Departments	Last day of Every month
5.	Consolidation and Preparation of Institution Monthly Report.	Institution Monthly Report coordinator	1 st week of Consecutive months.

6.	Submitted to Vice-Chancellor for necessary approval for Institution Monthly Report.	Institution Monthly Report coordinator	1 st week of Consecutive months.
7.	Releasing the Monthly Report to all teaching/non-teaching staff members.	Vice-Chancellor of the institution	1 st week of next Consecutive months.

58. SOP FOR PREPARATION OF RESPONSIBILITIES ASSIGNING

Objective:

To elaborate the procedure for assigning roles and responsibilities to staff member

Responsibility:

- All the teaching/non-teaching staff members
- Class tutors
- Year wise Coordinators
- Heads of the respective Departments
- Vice-Chancellor of the institution

Sr. No.	Activities	Responsibility	Frequency of Meeting
1	List the roles that are needed for each task in the procedure	Vice-Chancellor & HoDs	1 st week of May
2.	Include the responsibilities for each role	Vice-Chancellor & HoDs	2 nd week of May
3.	Roles can then be assigned to qualified individuals, and a list that indicates who is assigned to each role	HoDs	3 rd week of May
4	Assigning roles is based on their knowledge and experience	HoDs	3 rd week of May

5	Review the roles of faculty		
3.	member periodically	Vice-Chancellor & HoDs	Once in a Month

59. SOP FOR FEEDBACK ABOUT FACULTY

Objective

To elaborate the procedure for Collecting feedback about faculty

Responsibility:

- Class tutors
- All the students
- Heads of the respective Departments
- Vice-Chancellor of the institution

S No.	Activities	Responsibility	Frequency of Meeting
1.	Preparation of format for feedback To be collected from students (ONLINE) To be collected from Peer Evaluators	HoDs	Beginning of every semester
2.	Sharing of feedback forms to students through Google forms	HoD	Mid of the semester
3.	Sharing of feedback forms to Evaluators		1 st week of Reopening of classes
4.	Entry of Feedback from students in Google forms	Students	Within one week (After the form is shared)

5.	Faculty Evaluation	Peer Evaluators assigned by HoD	Twice or thrice in a Semester
6.	Consolidate the collected feedback from students	HoD	Within one week (After the form is filled)
7.	Consolidate the collected feedback from Evaluators	Peer Evaluators assigned by HoD	Within two days (After the faculty is evaluated)
8.	Necessary actions will be taken based on feedback for faculty performance improvement	HoD and Vice- Chancellor	Immediate